



Cargo Operations Track

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Wednesday 13th March 2019
14:00 – 17:30



Cargo Operations Track Summary:

The cargo operations track will look at the current state of the industry and explore how global standards can improve operations. It will also explore how to improve operational efficiency and highlight new technologies.

14:00 – 14:15	Chairman’s Opening Remarks Mr. Steve Townes, CEO & founder Ranger Aerospace LLC (and) Chairman & CEO, ACL AirShop
14:15 – 15:00	Implementing Standards Successfully Is implementing standards and adopting them delivering on the stated benefits? This session will have an Airline and a GHA discussing how their implementation of global standards have worked and their needs moving forwards to deliver on the airline promise Ms. Linda Ng, Senior Manager, Operations Development & Quality, SATS Ms. Sharon Yin Fun Ng, VP Operations & Services, Singapore Airlines Moderator: Mr. P. Balasubramanian (Bala), Founder & CEO, Air Cargo Consultancy International Services (ACCIS)
15:00 – 15:30	Operational Impact of Digitization With all these new technologies, enhanced data, advanced processing, what is the impact on the operation itself? This session will provide some of the key opportunities and challenges for air cargo operations to consider. Mr. Arnoud Wink, Manager Compliance & Safety Execution, KLM
15:30 - 16:15	Networking Break
16:15 - 16:55	Automation Opportunities & Operational Efficiency This session will explore specific use cases in automation, including the use of IoT and their impact on operational efficiency. Dr.-Ing. Harald Sieke, Fraunhofer-Institute
16:55 – 17:25	Augmented Reality in Air Cargo This session will showcase the recent proof of concept done on AR in air cargo. How much more efficient is it? What else did we learn? Brendan Sullivan, Head, E-Commerce and Cargo Operations, IATA
17:25 – 17:30	Chairperson Closing Remarks Mr. Steve Townes, CEO & founder Ranger Aerospace LLC (and) Chairman & CEO, ACL AirShop

